

THE UNIVERSITY OF ZAMBIA
DEPARTMENT OF LIBRARY AND INFORMATION
SCIENCE

2014/2015 MID YEAR EXAMINATIONS.

1. LIS 2021 –Collection Development
2. LIS 3021 –Management of Information Systems and Services

THE UNIVERSITY OF ZAMBIA

MID-YEAR EXAMINATIONS: FEBRUARY/ MARCH, 2015

LIS 2021: COLLECTION DEVELOPMENT

INSTRUCTIONS: ANSWER THREE QUESTIONS

TIME: THREE HOURS

SECTION A: COMPULSORY (40 MARKS)

1. It is your first week as the new Librarian at Chilimoyo Secondary School Library. You are called to attend a staff meeting to discuss government's decision to merge three subjects i.e. History, Geography and Religious Education (R.E). It is suggested that you remove all History, R.E and Geography materials and immediately replace them with "more relevant" materials. Explain why an assessment of the collection, prior to replacement, would be more beneficial, the aim of such an assessment and further outline two techniques that you might use.

SECTION B: ANSWER ANY ONE (1) QUESTION (30 MARKS EACH)

2. A newly opened library has hired you to work in their library as an acquisition staff in the acquisitions department. Discuss the major activities that you will be expected to undertake in this unit.
3. You have been charged with the responsibility of selecting e-resources for your library. Explain the factors that you have to look at when evaluating such information resources?

SECTION C: ANSWER ANY ONE (1) QUESTION (30 MARKS EACH)

4. "Effective collection development is based on reliable knowledge about the collection's users" (Bishop, 2013: 21). With the use of relevant examples, analyse this statement.
5. You have been called for an interview for the position of Librarian at University of Nkwete Library. One of the panellists asks you to outline the components of a collection development policy and when each component might be helpful to a Librarian. Explain your response.

END OF EXAMINATION

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MID -YEAR EXAMINATIONS: FEBRUARY/ MARCH 2015

LIS 3021: MANAGEMENT OF INFORMATION SYSTEMS AND SERVICES

INSTRUCTIONS: ANSWER THREE (3) QUESTIONS

TIME: THREE (3) HOURS

SECTION A: COMPULSORY (40 Marks)

1. “Muntu niovuta”, meaning the human being is complex is a saying among people from the eastern part of Zambia, popularly known as ‘Easterners’. This in turn makes motivation of employees complex.
 - (a) What motivates a person to work well? (30 marks)
 - (b) What steps can managers take to motivate their employees? (10 marks)

SECTION B: ANSWER ANY TWO QUESTIONS (30 Marks each)

2. Compare and contrast the line-item budget and the programme budget. Recommend with justifications which of the two types of budgets libraries in Zambia should adopt.
3. To communicate is divine and any library or information centre worth its salt should develop a sound communication system. Discuss.
4. Give an account of the Human Resource Management process.
5. The sixth duly elected republican President of Zambia, Mr. Edgar Chagwa Lungu recently appointed Mrs. Inonge Wina as the first female republican Vice-President of Zambia. Do you think she is going to lead differently from her male predecessors?

END OF EXAMINATION

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TIME: THREE (3) HOURS

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